

Terms & Conditions

1. The caravan is only available for rent by families and responsible couples.
2. The caravan has a maximum occupation of 6 persons.
3. The hirer of the caravan must be 25 or older and must be present during the occupancy of the caravan or subject to the owners' discretion.
4. All adult groups must contain at least 4 members over the age of 25; we are not permitted to accept bookings from young single parties or all male/all female parties.
5. Provisional telephone or email booking will be accepted, but will be considered null and void if a confirmation deposit of £70.00 per-week booked is not received within 5 days; deposits are non-refundable unless your booking is terminated by the owners.
6. Only online bookings using our established agents 'Smartbookers' to pay their deposit have the option of cancelling their booking up to 5 days after completion with a full no quibble refund.
7. If the balance has not been paid 28 days prior to your holiday, the owners have the right to re-let the caravan and the deposit will be forfeited.
8. A £70.00 security deposit will be added to the balance; subject to No damage, accidental, wilful or through neglect this will be refunded within 7 days of your holiday ending date.
9. The owners are relieved of any liability for personal injury, damage's, goods lost or stolen. Visitors are expected to conform with and accept the park regulations and undertake to relieve the owners and park management of all liability for accidents or damage's.
10. Any damage's must be reported immediately.
11. If you have to cancel your booking after paying the balance the owners will immediately repay the £70.00 security deposit. All steps to rehire the caravan will be undertaken; if this is successful all moneys excluding a 5% or £25.00 credit card charge will be deducted if a card is used and the remainder repaid in full.
12. The owner has the right to cancel a booking and repay in full all moneys without explanation.
13. The owners and park management reserve the right to cancel accommodation if at any time, in their opinion the behaviour of a visitor is such that the enjoyment of others is thereby endangered.
14. We would always recommend that you take out holiday insurance which covers accidents, accidental damages etc.
15. Should more persons occupy the caravan than stated on the booking application form, or pets within the caravan, the booking will be considered void, and no refund will be made for the un-expired part of the period booking.
16. The caravan must be kept in a clean and tidy condition at all times and left in the same clean and tidy condition as on your arrival.
17. No ball games in the vicinity of the caravans.
18. No smoking or pets in the caravan.
19. By booking the accommodation it is accepted by the owners that you have read and unconditionally accept the Terms and Conditions.